



neo

How to study
with neo

Your success is guaranteed!

Simply earn 6,000 points each week.

**neo's 5-Step Learning Method and parallel study design
will speed you toward your target.**

**The blue buttons     are your guide.
Click on them to earn points and begin to master English.**

**Aim for at least 6,000 points each week which will take about 3 hours in total.
Avoid studying more than 30-40 minutes at a time without a break.
Try to study at least a little each day.**

1 neo Home Screen

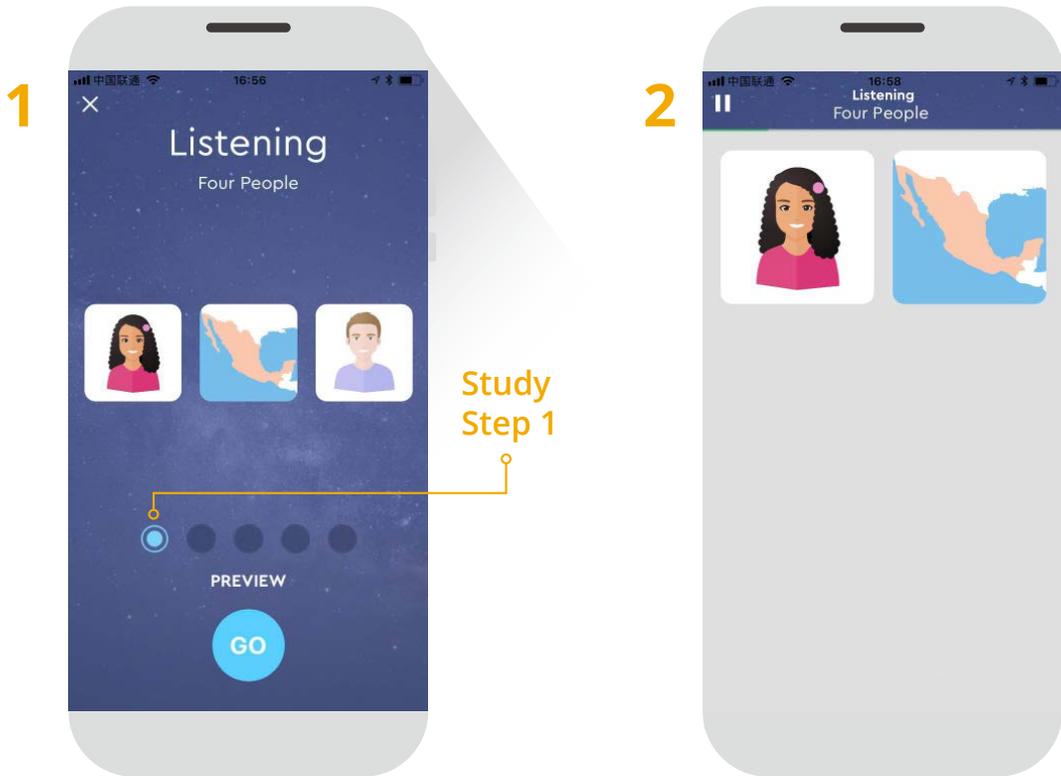


2 5-Step Study

1. Preview - to get an overview

Tips:

- See how much you can understand the first time you listen.
- Answer questions correctly to earn points.
- If you make a mistake, you'll have a second chance, but you'll earn fewer points.

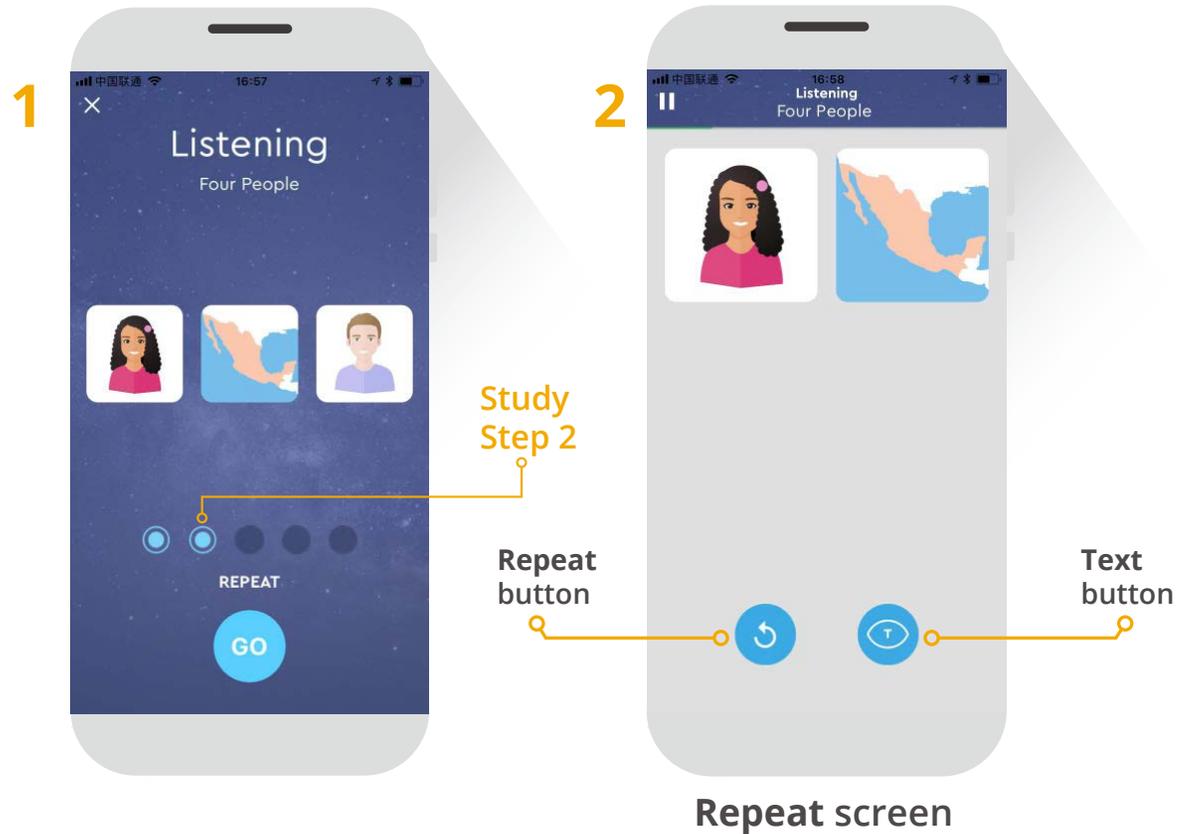


Preview screen

2. Repeat - to improve listening comprehension

Tips:

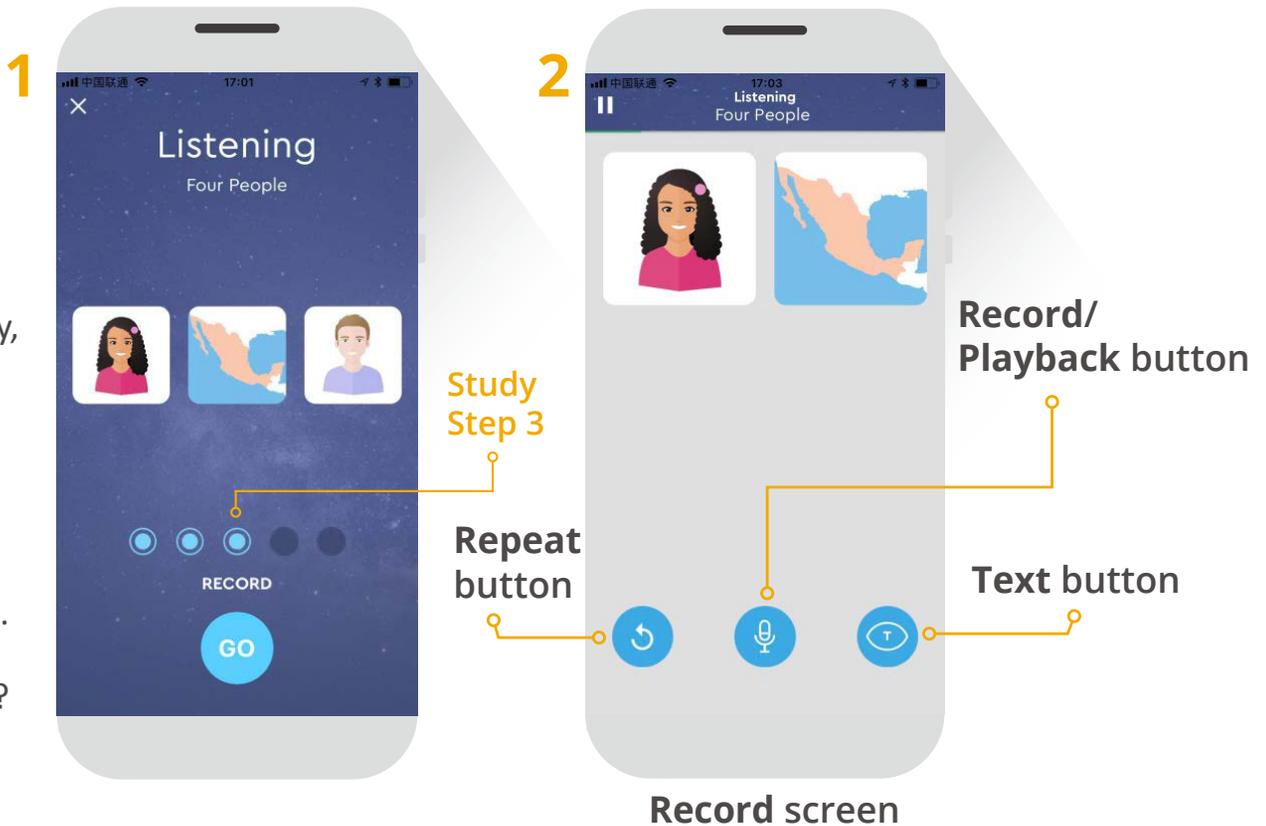
- Use the **Repeat** button to listen again and again until you can understand every sentence and all the details.
- After repeating a sentence twice, the **Text** button will appear.



3. Record - to help you speak with good pronunciation

Tips:

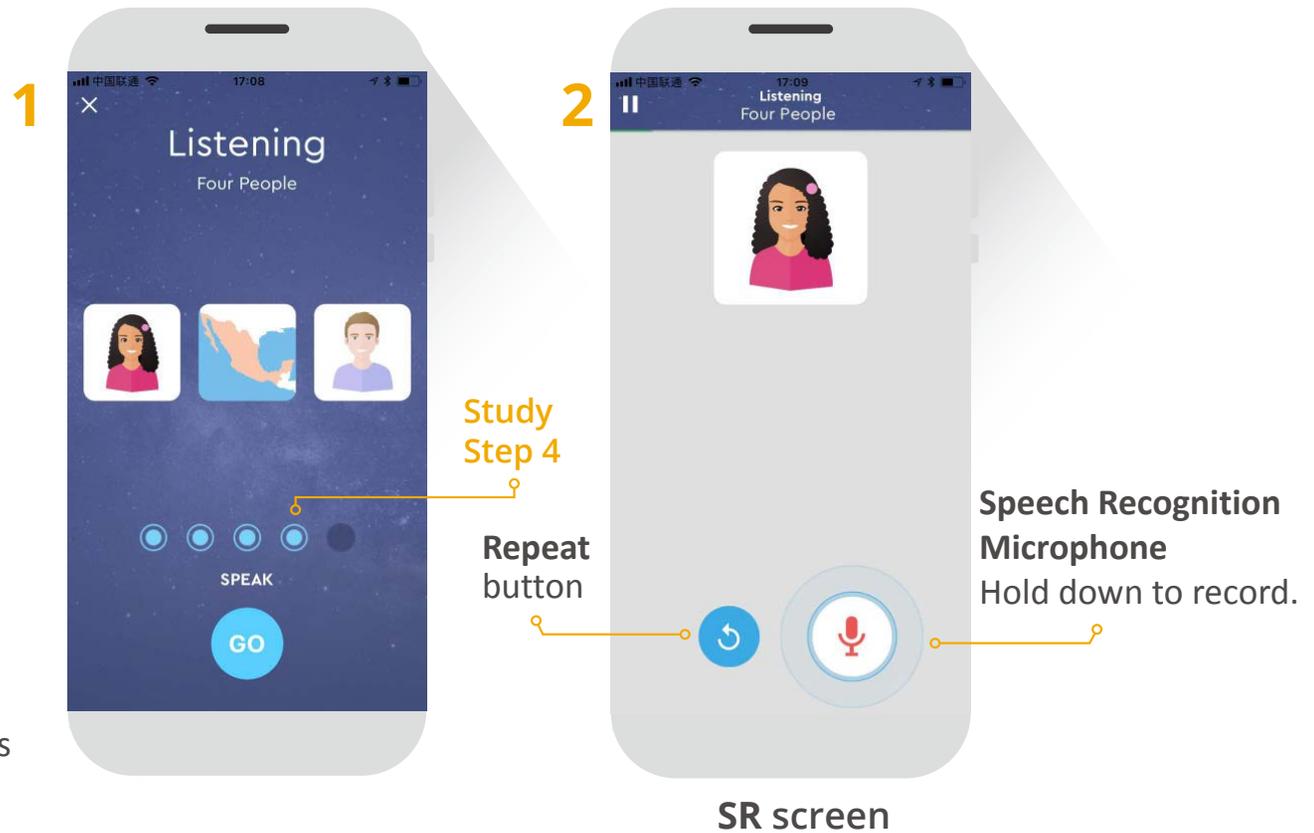
- Before recording, practice saying each sentence first.
- When you can say the sentence smoothly, record it.
- Try to speak like the native speaker.
- The system will automatically compare your pronunciation with the original one.
- Do you and the speaker sound the same?



4. Speak - to improve your speaking fluency

Tips:

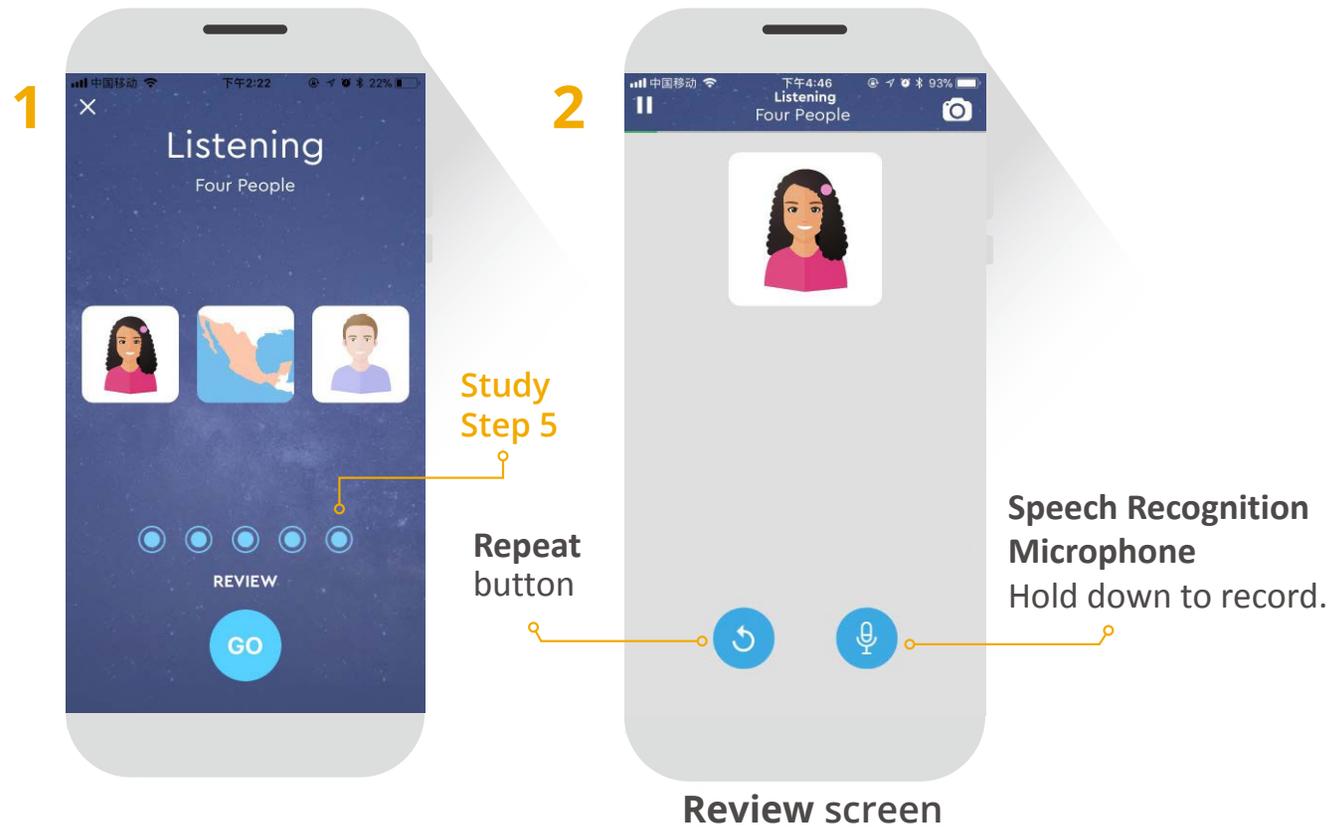
- For this step, make sure you are in a quiet place!
- Before recording, practice saying each sentence first.
- When you can say the sentence smoothly, hold down the **Microphone** button to record the sentence.
- Speak clearly and carefully, without hesitation.
- You will get more points if every word is recognized the first time.



5. Review - to reinforce everything you have learned

Tips:

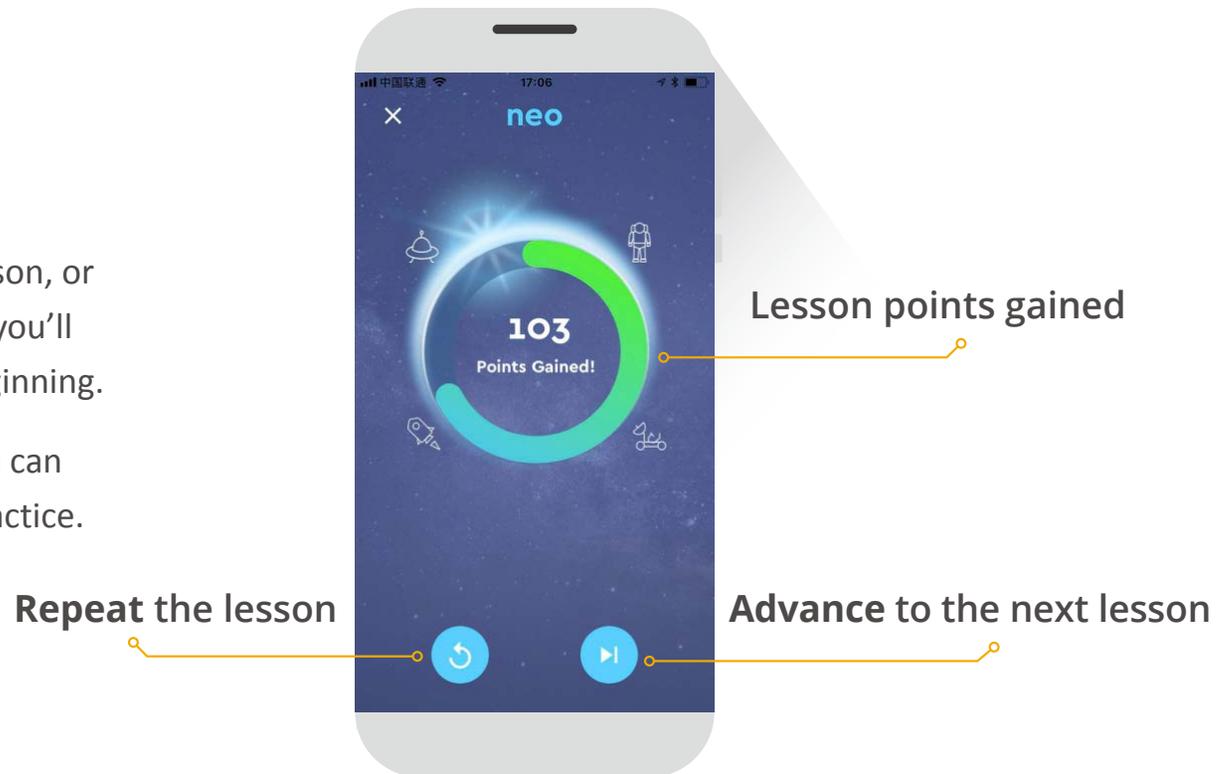
- For this step, make sure you are in a quiet place!
- Continue practicing and recording all the sentences until you can say them easily.



3 Lesson Summary Screen

Tips:

- If your accuracy rate is <80% in any lesson, or <50% for Speech Recognition lessons, you'll have to repeat the lesson from the beginning.
- Even if you pass a lesson, however, you can still choose to repeat it to get more practice.



4 neo Live 1-to-1 Coaching Session

Important: Try to schedule your first coaching session before the end of your second week of study.

1

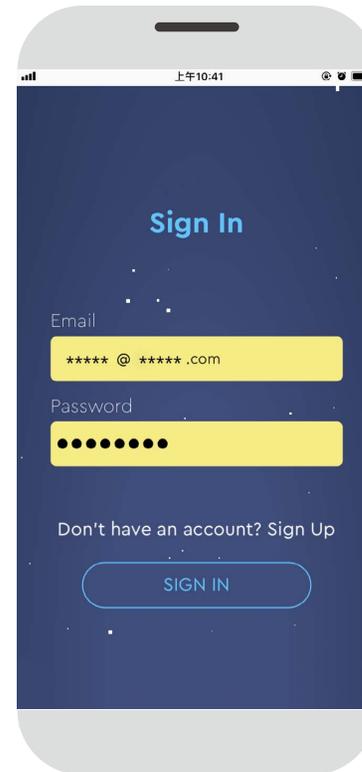


Scan the QR code or go to <https://live.myneo.space/> with your browser.



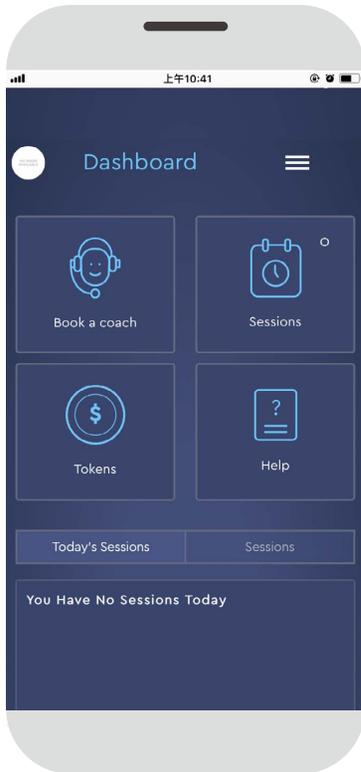
Click **SIGN IN** to access the login page.

2



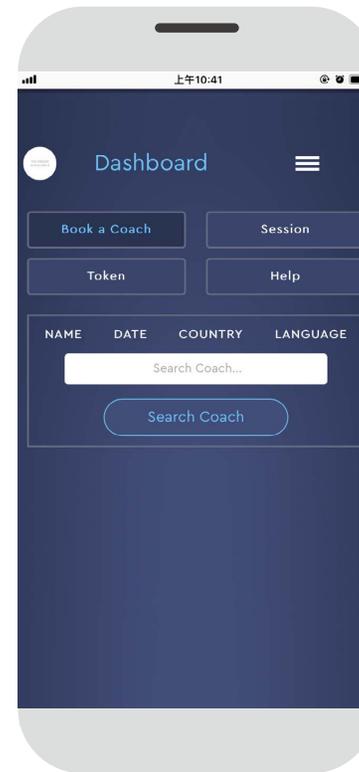
Input your email and password. Click **SIGN IN**.

3



- Click **Book a coach** to select a tutor you like. You can search for a tutor by *Name, Date, Country, or Language*.
- Click **Sessions** to view scheduled coaching sessions.
- Click **Tokens** to view token usage.
- Click **Help** to view *Frequently Asked Questions*.

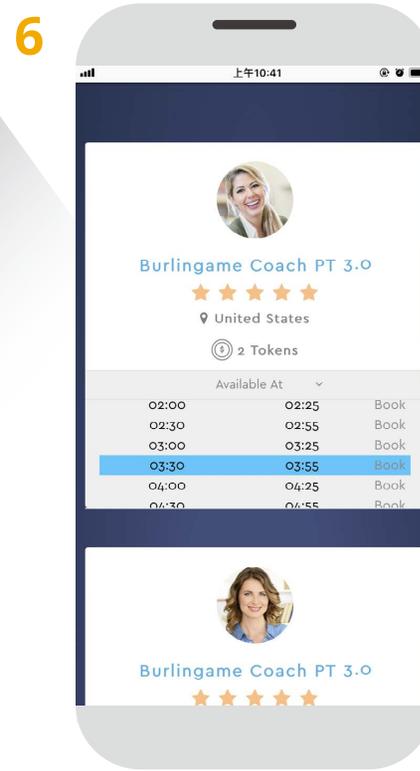
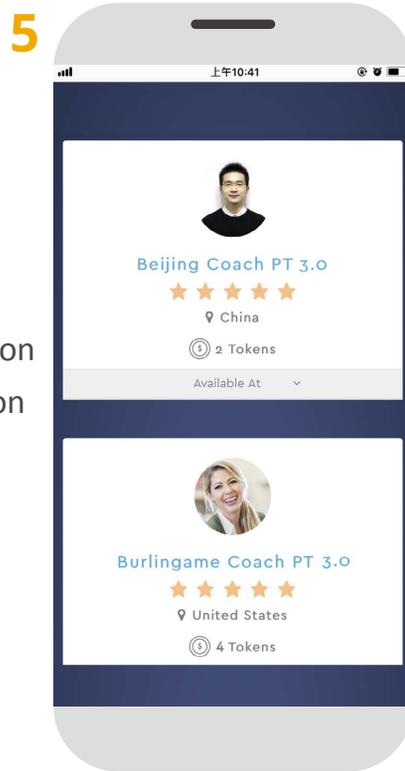
4



Please remember:

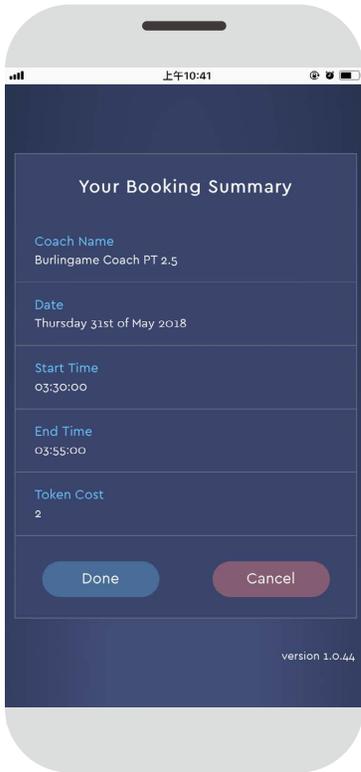
- Sessions must be scheduled in advance by no later than midnight the night before.
- Scheduled sessions can be changed up until 24 hours before the session is scheduled. You are only entitled to change it once.

Native Coaches – 4 Tokens/Session
Other Coaches – 2 Tokens/Session



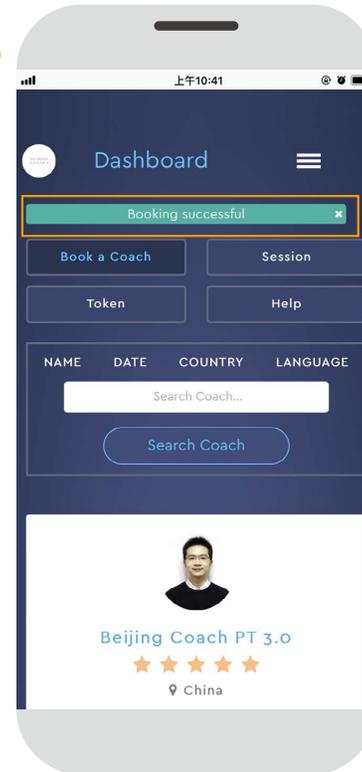
Choose a coach. Click **Available At**.
 Choose a specific time. Click **Book**.

7



Please double check the booking information, then click **Done** to submit the request.

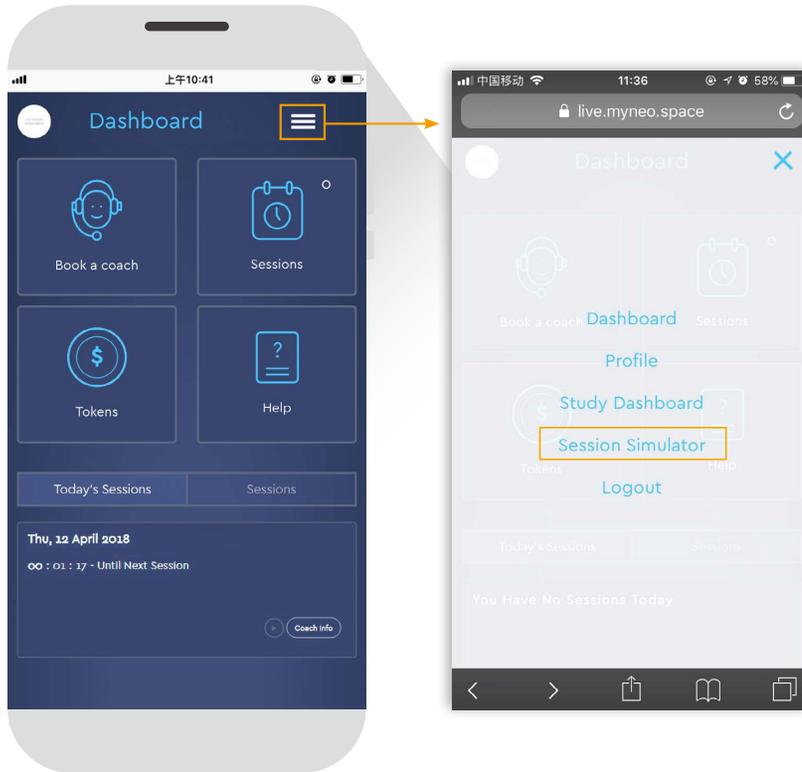
8



Your booking will be confirmed once it has been accepted.

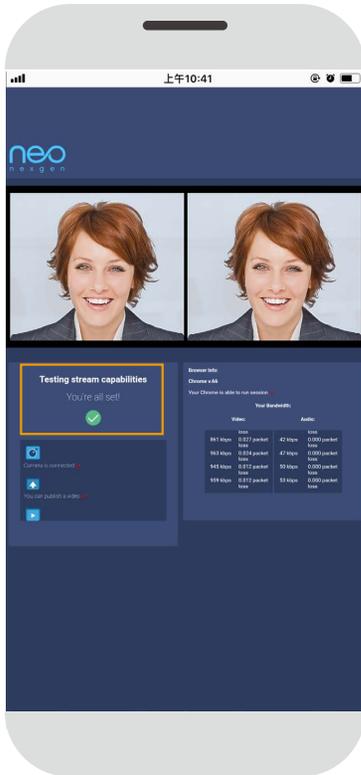
You will also receive a reminder of your session by email.

9



Before a coaching session, please run the **Session Simulator** to test the speed of your Internet connection.

10



Your system is OK if you see:
Testing stream capabilities
You are all set!

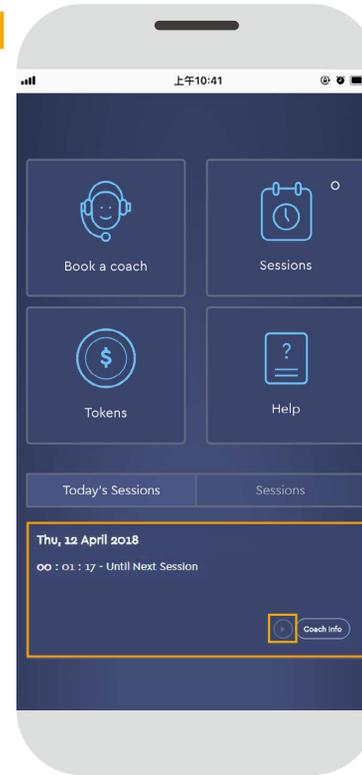


If there isn't enough bandwidth, please find a better location to take your session.

Tip:

- Using a desktop or laptop computer may offer a better connection experience.

11



If you have a session today, a countdown will begin a few hours before the start of your session.

When it is time, a **Play** button will appear. Click it to start your session.

neo LIVE Study Dashboard

Total Earned Points / Total Required Points
Study and Live Coaching points combined and compared to total points needed for target certificate.

Mastery Tests

- **Green** = passed MT
- **Dark** = remaining MT
- **White** = failed MT. Must be taken again after review.

Earned app Study Points.

Total points earned studying in app

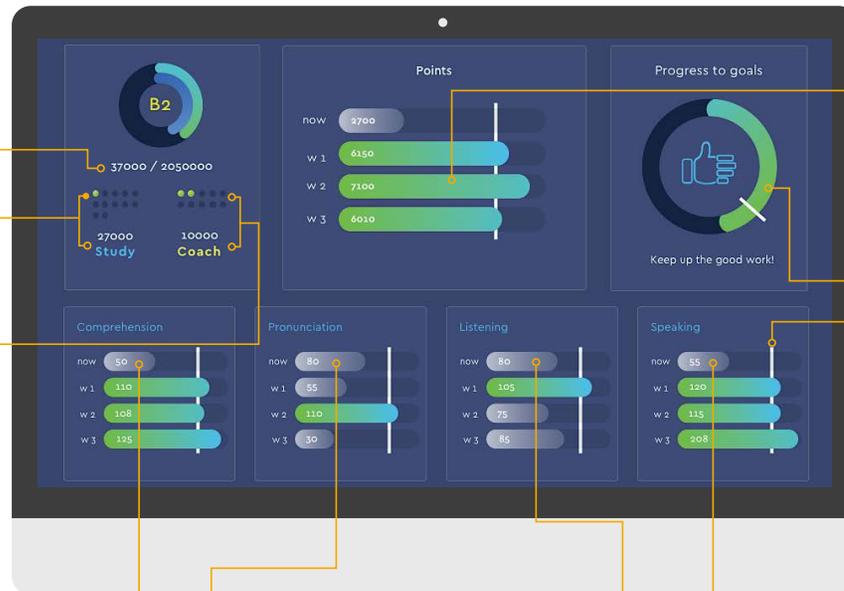
Live Coaching Sessions

At least 2 per month

- **Green** = completed
- **Dark** = still remaining

Earned Coaching Points.

Total points earned in LIVE sessions



Total Weekly Study Points

If a bar is gray, it indicates Study Points are below the weekly goal. Student should study more frequently.

- **Now** = this week
- **w 1** = last week
- **w 2** = two weeks ago
- **w 3** = three weeks ago

Progress toward Certificate

If dial is gray, student is not moving fast enough, and should study more to catch up. Goal is 6,000 Study Points a week.

Weekly goal Markers

The heavy white lines in each chart indicate minimum weekly targets.

Comprehension

Gray bars indicate student has not answered enough questions correctly. **Student should slow down and think about their answers.**

Pronunciation

Gray bars indicate poor speech recognition scores. **Student should speak slower, try to enunciate carefully, and practice saying sentences before recording them.**

Listening

Gray bars indicate **student should repeat sentences more frequently.** until they understand all the details.

Speaking

Gray bar indicates **student should practice sentences first, then record and compare more often.**